

Your personal information – executors, powers of attorney and other associated persons

This notice is intended for persons whose information we collect in relation to an account, but who are not the account holder. For example: executors, powers of attorney or other persons acting on behalf of a customer, persons providing a collateral charge etc. Bath Building Society will hold certain personal information about such persons. How we deal with this information is governed by the EU General Data Protection Regulations (or GDPR for short) and this document is intended to give you a brief overview.

Bath Building Society will be the data controller for your personal information relating to the accounts you are associated with. As data controller we are responsible for the information we collect from you, so we only collect information which is necessary, we store it safely and securely, and do not hold it for longer than is necessary.

Your personal information will only be used in relation to your responsibilities on the administration of the relevant account.

We will not sell your personal information. We may occasionally share some of it with other organisations, such as credit reference agencies, who may operate both in and out of the European Economic Area (EEA). This may mean that your personal information may be accessed from these locations but will be protected by European data protection standards.

The GDPR gives you some rights relating to your personal information -

Right to be informed – about the collection and use of your personal information.

Right to erasure - the right to request that we delete your personal information.

Right of access and data portability – the right to ask for a copy of the personal information we hold about you.

Right to rectification - the right to have any errors corrected.

Right to restrict processing - the right to ask that processing be restricted.

Right to object – the right to object to certain types of processing.

The GDPR says that firms can only use personal information where there is a fair reason to do so. Some of the acceptable reasons it states are when -

- the processing is necessary to do with your account, or
- we have a legal duty to process the personal information, or
- we have a legitimate interest in processing the personal information, or
- we have your specific consent.

We may ask for your marketing preferences. If we do, you can change them at any time. We will still send you information when we are obliged to, such as an annual statement.

You can find full details of how we use personal information and your data protection rights on our website (www.bathbuildingsociety.co.uk/privacy-and-cookies), or if you prefer, we can post or email you a copy on request.

If you have any questions on the subject, you can email dataprotection@bibs.co.uk or write to us at Head Office.