



## Meet Wiktoria Setera

### Work Experience and Apprenticeship at Bath Building Society

During Wiktoria's first year at College she had to complete mandatory work experience as part of her course. She was provided with a list of businesses and contacts that were willing to help, and one of them was Bath Building Society. Wiktoria already knew about the Society from their regular visits to the college to give business talks to the students.

From the list of contacts, Wiktoria chose to email Mark Wiltshaw (Head of Savings and Investments) and she asked him for work experience, as she was interested in working in a financial institution. After corresponding with Mark through email, they arranged some work experience over a week at the Wood Street Branch.

During the week, Wiktoria visited all the departments in the Society to gain an insight into the various roles. Jon Sweeting (Retail Development Manager) gave her help on improving and writing her CV and

set up mock interviews to give her experience and confidence. Jon tasked Wiktoria with producing a PowerPoint Presentation to evaluate the difference between Building Societies and Banks, and his feedback on the presentation was excellent.

#### **Wiktoria's comment on her placement:**

"In 2018, I successfully completed my Level 3 International Business qualification at Bath College achieving a distinction and two merits. I had completed various work experience placements at Barclays Bank and BANES. As part of my qualification, I was required to complete an additional 30 hours work experience at a company of my choice and approached Bath Building Society as I thought this would give me a real opportunity to experience a financial services role.

During my placement with the Society, I worked with different departments and really enjoyed my time in the mortgage department and working in the Branches. I was given a project to complete during my placement which I presented to the Branch Manager at the end of the week. After my placement, I kept in contact with Bath Building Society, and when an Apprenticeship opportunity became available, I had no hesitation in applying.

I was successful in my application to become an Apprentice Customer Service Adviser. Within three months a full-time position became available and I was made a full-time member of staff.

I am really enjoying my role at the Society. I have developed some great working relationships with my colleagues and customers, and I am looking forward to progressing with my career."

### Thinking of studying away from home?

Find your place and get your own home with Buy for Uni mortgages from Bath Building Society. To find out more about this and all the mortgages we have available, visit our website at [www.bathbuildingsociety.co.uk](http://www.bathbuildingsociety.co.uk)



Your home may be repossessed if you do not keep up the payments on your mortgage.



"After spending my first year at Norland College in student accommodation with six other nannies-in-training, I decided to use some money I had inherited to apply for a Buy for Uni mortgage. I was lucky enough to be guided through the whole process by the Society's mortgage team, who were so helpful and answered all the questions I (and my parents/guarantors!) had about the mortgage application. As well as getting my foot on the first rung of the housing ladder, this also gave me the opportunity to live more comfortably with my friends for our remaining time training at Norland. Thank you, Bath Building Society!"

**Ella Mack, A Buy for Uni Mortgage Customer**

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